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Margaret A. Cogburn, Paralegal

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6408

REFERENCE NO

38045/199219

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**COMMENTS**

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**1) Status Inquiry**

For:

Applicant(s): Burgess

Application No.: 09/813,663

Filing Date: March 19, 2001

Title: Systems and Methods for Providing Remote Support Via Productivity Centers

Attorney Docket No. 38045/199219

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Patents

## IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of:

Raleigh Burgess

Art Unit: 3623

Serial No. 09/813,663

Examiner: Akiba K. Robinson Boyce

Filed: March 19, 2001

For: Systems and Methods for Providing Remote Support Via Productivity Centers

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STATUS INQUIRY

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Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450  
Sir:

The undersigned attorney for the applicant identified above requests an indication of the status of processing of this application.

A postcard receipt returned to the undersigned shows the Office received the Information Disclosure Statement on September 28, 2001. The undersigned has heard nothing further from the Office in this matter.

Respectfully submitted,



By: David M. Krasnow, Reg. No. 34,204  
Attorney for Applicant

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Our Docket: 38045/199219

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Dated: July 29, 2004